



Camilla Augustine is the Client Services Director and Managing Director of Ennead LLC, a Florida business entity. She has been a consultant to public and private clients and non-profits for over 25 years. From her ownership in Augustine Engineering Corporation in the 1980's through the day-to day management of current Ennead engagements, Ms. Augustine has steered the execution of over a hundred civil engineering, site planning and complex municipal funding projects.

In the latter part of the 1990's, Ms. Augustine focused her professional efforts on solving issues concerning public access to mass appraisal data related to the funding and billing of essential services and capital programs. In doing so, she worked on developing fundamental data interface opportunities for Government Services Group and Parsons Engineering. In 2002, Ms. Augustine, and her partners created Ennead LLC in response to growing requests from local governments for more transparent and accountable program support that was unmet by other service firms.

Ms. Augustine has extensive experience working with local governments, law firms, utility authorities, engineering, and other consulting firms. She has personally directed the development and billing of over fifty funding programs in New York, Rhode Island, Nevada, North Carolina, South Carolina, Florida and Georgia. She is a past board member of the Florida Stormwater Association ("FSA") and the Southeast Stormwater Association ("SESWA").

ENNEAD LLC – FLORIDA SERVICE

Since 1999, Ennead's staff has provided Florida local governments with data management tools and GIS services that support data analysis resulting in the design of a revenue stream to meet debt service and essential funding needs. Ennead facilitates the transition from "consultant-based services" to "client-managed" funding programs. Ennead provides flexible training on-site or on-line to build staff confidence and enhance customer service and utility billing functions. Ennead's web-based data management services allow staff and customers to access billing records on password-protected and public-facing websites. Ennead played a fundamental role along with Mark G. Lawson of Bryant Miller Olive (now Mark G. Lawson, P.A.) and Dr. Owen Beitsch of Real Estate Research Consultants (now GAI Consulting, Inc.) in developing and implementing the 'Simplified Fire' and 'Simplified Stormwater' assessment programs in Florida that free municipalities from unduly heavy reliance on consultants and unaccountable assessment methods only understood by consultants at great expense to the client. Instead, Ennead focuses on providing data for early and informed decision-making to jump-start effective assessment and transparent utility billing. Ennead excels in providing expert work in building a cross-walk linking utility account numbers and tax parcel (e.g. impervious, improvement, parcel specific) data. Ennead is experienced in creating master billing and assessment files that audit use and archive critical billing information for future reference. To reduce staff time spent on customer service issues, Ennead can provide clients with a powerful "QuickSearch" public-facing web-link that allows staff and customers to search the database using an account number, parcel number, owner name or location address. Ennead also provides short-term billing services to quickly implement a billing cycle while client billing procedures are implemented. Current Florida clients include Florida counties, municipalities, and special districts.

REFERENCES include: Bay County, Josee Cyr, P.E., Stormwater Engineer, 850 248-8301; Panama City Beach, Holly White, City Clerk, 850 233-5054; City of Melbourne, Marla Keehn, Special Projects, 321 608-7341; Haines City, Fred Reilly, City Attorney, 310 927-3954; Pinellas County, Melanie Weed, C.P.M, 727 4 64-4187; Brooksville, Fire Chief Tim Mossgrove, 352 585-7212.